

## LIMITED LIFETIME WARRANTY

**Warranty to End User:** Gridmesh Anchor Pty Ltd (“Gridmesh Anchor”) warrants to the original end user (“End User”) that its products are free from defects in materials and workmanship under normal use and service. This warranty extends for the lifetime of the product from the date the product is purchased by the End User, in new and unused condition, from a Gridmesh Anchor authorized distributor. This warranty is provided in addition to other rights and remedies available to the End User under law.

No oral or written information or advice given by Gridmesh Anchor, its distributors, directors, officers, agents or employees shall create any different or additional warranties or in any way increase the scope of this warranty. This warranty will not apply to and Gridmesh Anchor will not accept liability for defects that result from product abuse, misuse, alteration or modification, or for defects that are due to a failure to install, maintain or use the product according to the manufacturer’s instructions.

Gridmesh Anchor’s warranty applies only to the End User. To obtain the benefit of this warranty, the End User must retain their original receipt as proof of purchase.

To claim under this warranty, the End User should return the product with an explanation of the product issue, along with the original proof of purchase, to:

### GRIDMESH ANCHOR

P.O. Box 899, Lane Cove, NSW 2066

Email: [quality@gridmeshanchor.com](mailto:quality@gridmeshanchor.com)

The End User must pay the cost of packaging and returning the product to Gridmesh Anchor.

**Limitation of Warranty:** The warranties stated in this document are exclusive and are made in place of any and all conditions, warranties or representations as to the merchantability, performance, quality or fitness for a particular purpose of the product that may be implied by law, and in place of any industry practice or custom or trade usage.

The product comes with guarantees that cannot be excluded under Australian Consumer Law. The End User is entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. The End User is also entitled to have the product repaired or replaced if the product fails to be of acceptable quality and the failure does not amount to a major failure.

**Limitation of Liability:** To the extent permitted by law:

- (a) Gridmesh Anchor’s maximum liability to the End User for failure to comply with a consumer guarantee in respect of the supply of the product not of a kind ordinarily acquired for personal, domestic or household use or consumption is limited, at Gridmesh Anchor’s sole discretion, to repair or replacement of the product; and
- (b) Gridmesh Anchor will not be liable for any direct, indirect, special, or consequential damages of any kind, including loss of profits, revenue or business, death, personal injury or damage to property resulting from or in any way related to Gridmesh Anchor’s products.

